

# GOCA

## Greater Olney Civic Association

P.O. Box 212 • Olney, Maryland • 20830

[www.goca.org](http://www.goca.org)

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May 1, 2017

Dunkin Donuts  
17920 Georgia Avenue  
Olney, Maryland

Dear Dunkin Donuts Ownership:

I am writing to you on behalf of the Greater Olney Civic Association (GOCA) to request that you help the community eliminate the traffic back-up onto Georgia Avenue southbound at your entrance, a problem that has been too frequently occurring. Our GOCA Transportation Committee has been in discussion trying to determine ways to help alleviate the traffic congestion that the backup is causing during morning rush hour. Olney residents have been commenting about the backup at your location on the Olney-Brookeville-Exchange (OBX) discussion group, and people have been bringing the problem to the attention of GOCA for several months now.

GOCA is thrilled that your business is having such strong success. However, with your customer volume being such that it is overwhelming your capacity to keep the cars flowing fast enough to not back up into Georgia Avenue, we are hoping that you can mitigate this problem with some new process or service changes inside your business that might speed things up.

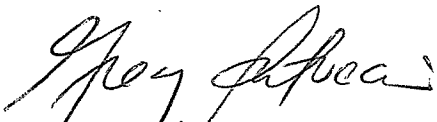
GOCA has also contacted the Maryland State Highway Administration to install an appropriate sign in the southbound sidewalk in front of your entrance stating either "No Standing," "No Standing – No Stopping," or "No Queuing." One of those versions of a sign should help discourage cars to not stop in Georgia Avenue.

It would seem to make sense that eliminating the back up on Georgia Avenue would be good for your business because it would eliminate the ill-will that other drivers are experiencing by being held up by those cars stopping in the road when they are trying to get to work during morning rush hour. Your business would not be the first one to have an issue of cars backing up into Georgia Avenue, and the

good news is that we have seen those businesses successfully address the problem. Fletchers Car Wash is one such example.

As this issue continues to come up in GOCA's meetings, please let us know that you are agreeable with our idea of finding some way to curtail the backup onto Georgia Avenue. We would be glad to meet with you to discuss this matter if you feel that is necessary. In the meantime, we wish you continued success with your business. If there are any questions, please let me know.

Sincerely,



Greg Intoccia  
Chairman, Greater Olney Civic Association  
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